

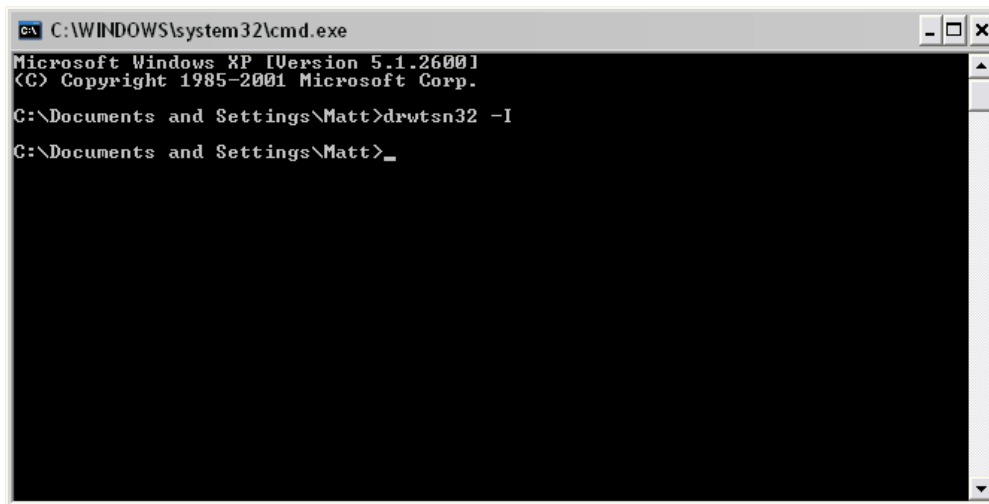
## Nistune Crash Debugging assistance

From version 0.10.16 debugging mapping has been added to the Nistune released software to assist with debugging hangs and crashes

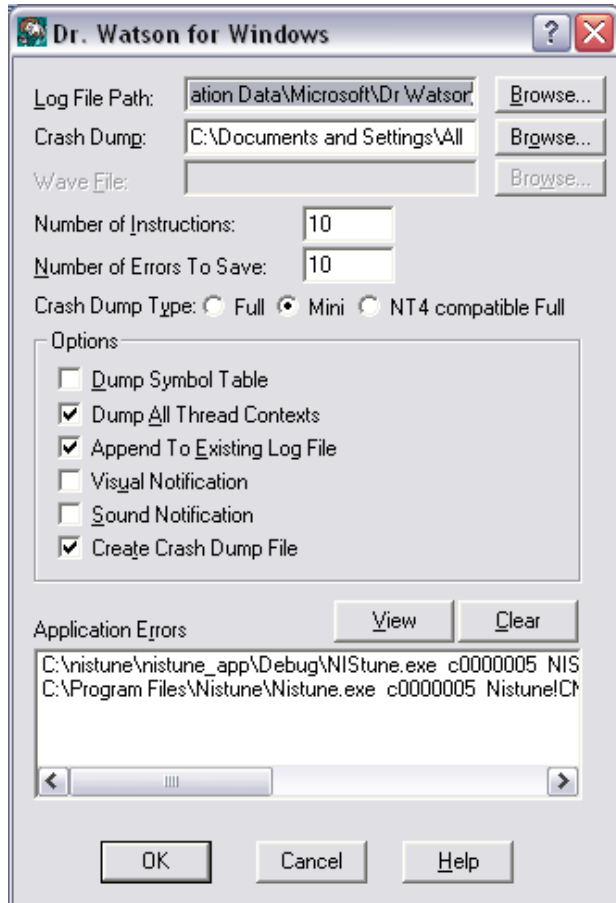
1. Enable Dr Watson as default debugging tool

drwtsn32 -I

Microsoft recommends running Dr Watson in the background when repeating the crash issue (<http://support.microsoft.com/kb/275481>)

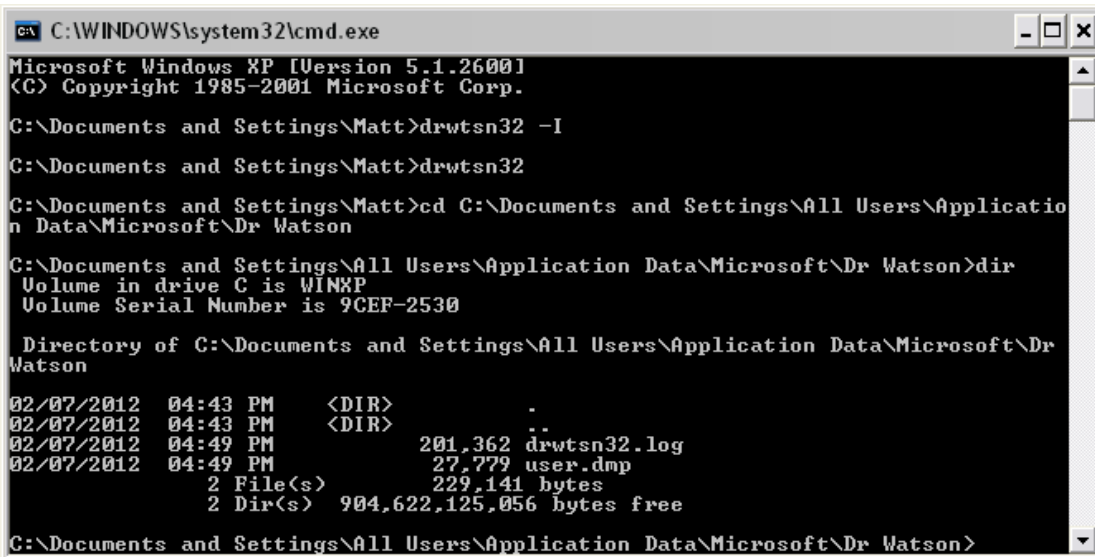


2. Following any crash. Load **drwtsn32** to find log file path



C:\Documents and Settings\All Users\Application Data\Microsoft\Dr Watson

(<http://support.microsoft.com/kb/308538/EN-US>)



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Matt>drwtsn32 -I
C:\Documents and Settings\Matt>drwtsn32

C:\Documents and Settings\Matt>cd C:\Documents and Settings\All Users\Application Data\Microsoft\Dr Watson
C:\Documents and Settings\All Users\Application Data\Microsoft\Dr Watson>dir
Volume in drive C is WINXP
Volume Serial Number is 9CEF-2530

Directory of C:\Documents and Settings\All Users\Application Data\Microsoft\Dr Watson

02/07/2012  04:43 PM    <DIR>          .
02/07/2012  04:43 PM    <DIR>          ..
02/07/2012  04:49 PM                201,362 drwtsn32.log
02/07/2012  04:49 PM                27,779 user.dmp
               2 File(s)                229,141 bytes
               2 Dir(s)  904,622,125,056 bytes free

C:\Documents and Settings\All Users\Application Data\Microsoft\Dr Watson>
```

3. Email log and DMP file to enquiries [at] nistune.com.

Do not post these logs on the forums as it contains your name, machine name and processes you were running at the time.